

Terms and Conditions

- All prices are in New Zealand dollars and are inclusive of 15% GST unless otherwise stated.
- Prices are valid until 30 September 2019.
- Children are aged between 4 – 11 years. Child prices are 70% of the adult fare.
- In accordance with CAA regulations we require all passenger's names and weights prior to departure.
- A credit card is required to confirm your booking. By providing a credit card you agree for Heli Glenorchy to take full payment against your card as per our cancellation policy.
- All credit card payments incur a 3% transaction fee.
- Refund Policy: If bookings are cancelled by Heli Glenorchy due to weather and you are unable to be rescheduled, you will get a full refund including the 3% credit card transaction fee. This will be refunded to the card that was held to secure your booking.
- Cancellation Policy: Any cancellations made within 24 hours of departure will incur a 50% cancellation fee, as well as the 3% credit card transaction fee. If no notice is given and passengers 'no-show' for the flight, 100% of the fare will be charged as well as the 3% transaction fee. Cancellations made by Heli Glenorchy do not incur any charges.
- All flights depart from the Glenorchy Airstrip unless otherwise arranged. Other locations are available subject to additional flight time charges, landing permissions and landing fees.
- All flights are weather dependent. Weather checks are made one hour prior to departure and where appropriate Heli Glenorchy will offer alternative options.
- Heli Glenorchy reserves the right to up-grade passengers or merge flights for operational reasons or flight management purposes if required.
- Occasionally flight paths or landing locations may alter at the pilot's discretion.
- Heli Glenorchy takes no responsibility for and cannot be held liable for any damage/loss/events to persons or equipment that may occur outside of the contracted Heli Glenorchy service.
- Any photography or video imagery taken by Heli Glenorchy during your experience may be used for promotional purposes with verbal permission requested at the time.